

Our Personal Guarantee

Thank you for buying your furniture from David Phipp.

With a little care your furniture will give many years of satisfactory service.

In the unlikely event that you should experience a problem with your purchase, we as a company pride ourselves on our high level of customer service and work very hard to ensure customer satisfaction

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Caring for Leather Furniture



CARING FOR YOUR LEATHER FURNITURE

Your furniture is built to last and, with a little care will retain its good looks and comfort for many years. **Always follow the manufacturers care instructions where provided.** However, as a general guide, please bear in mind the following:

- A regular cleaning routine is essential. We recommend that leather upholstery is cleaned weekly using a soft clean damp cloth . More persistent soiling may be removed by the use of a dilute solution of natural soapsuds. *
- **DO NOT USE DETERGENTS.** If in doubt contact a specialist leather cleaning company for advice.
- All cleaning should be done using a light circular motion to avoid damage to the surface of the leather.
- Any spillages or soiling should be dealt with immediately.
- Where recommended, an application of protective cream should be applied following cleaning.
- Where possible rotate cushions regularly to even out wear.
- Cushions should be plumped regularly and, in the case of fibre and feather interiors, vigorously to maintain their fullness.
- Avoid placing furniture in direct sunlight as this can bleach the colour from your upholstery. If possible also change the position of your furniture regularly.
- Furniture should be placed away from sources of direct heat and radiators.
- Certain non-colourfast clothing such as denim can stain light coloured leather if it comes into regular contact.
- Accidents do happen. If in doubt please do not hesitate to contact us and we will be pleased to help in anyway we can.

LEATHER FURNITURE CHARACTERISTICS

All furniture and leathers have certain characteristics which give them their beauty and appeal. These often develop with normal use, are intentional and should be expected.

Given the wide choice of leathers and furniture styles available, it's not possible to detail all their characteristics here.

If in doubt, please ask for advice in choosing the correct furniture for your lifestyle.

Broadly speaking most leathers will either be Corrected Grain Hides or Full Grain Aniline/Semi-Aniline Hides. To determine the quality of leather a good guide is to check that the hide has been through dyed i.e. the colour pigment has penetrated the full thickness of the hide.

Corrected Grain Hides

As the name suggests these hides have been processed to remove many of the naturally occurring marks, scars and insect bites etc. that are to be found in the raw material. As part of the finishing process the surface is often more heavily treated with surface colour and protective lacquers.

Full Grain Aniline Hides

These leathers have undergone little or no processing and provide the softest feel with all the characteristics of the natural hide left in the final leather. Pure Aniline Hides are delicate in nature and may often easily mark in normal use. Dye colours may not be light fast. Variation in colour and texture of the hide is to be expected and inconsistency within furniture is unavoidable.

Semi-Aniline Hides

Sharing many of the characteristics of Full Grain Aniline Hides but the surface has been treated for ease of maintenance.

**** NB. For cleaning Aniline or Semi-Aniline Hides always seek specialist advice as different leathers have different finishes requiring different treatment.***

Creasing & "Puddling"

Leather will stretch with use leading to creases and areas of loose fitting leather known as "puddling". This effect is most noticeable on larger panels such as seats etc. particularly where softer fillings are used.

Cushions

Generally foam cushions retain their shape best. Fibre and feather interiors give a softer sit but require greater maintenance. All cushions will lose some of their fullness with use and may distort regardless of how well made they are. Most cushions are zipped as part of the manufacturing process, this does not indicate that covers are removable for cleaning

Reclining Mechanisms & Sofa Beds

These require little or no special maintenance however care should be taken to use the furniture as intended. Please ensure that fingers are kept well away from the mechanisms.

Finishing Touches

Trims and feet on upholstered furniture are often made from natural timber. As such it is not always possible to match feet and trims on furniture.